

LIMITED LIFETIME WARRANTY

MODEL CF / Sentinel 2100 Degree Chimney



LIMITED LIFETIME WARRANTY:

Selkirk Canada Inc., (“Selkirk”, “we”, “us”, “our”) warrants Model CF Sentinel products to be free from defects in material and workmanship for as long as the original consumer owns the system.

For products installed after January 1, 2000, for a period of Ten (10) years from original installation, we will provide replacement product with a similar or like quality of available Selkirk product, **free of charge** excluding any installation costs. From the Eleventh (11) through Fifteenth (15) years we will provide replacement product to the original consumer at a cost of 75% off the published Retail Price in effect on the date the claim is received excluding any installation costs. At expiration of the Fifteen (15) year term, we will provide replacement product to the original consumer at a cost of 50% off the published Retail Price in effect on the date the claim is received excluding any installation costs.

LIMITATIONS:

- ◆ Products must be installed for their intended purpose and in accordance with current Selkirk installation instructions.
- ◆ Products must be connected to an appliance listed with an accredited testing laboratory.

WARNING: FAILURE TO INSTALL SELKIRK PRODUCTS ACCORDING TO THE MANUFACTURER’S INSTRUCTIONS WILL VOID ALL APPLICABLE WARRANTIES AND MAY RESULT IN FIRE, CARBON MONOXIDE POISONING OR DEATH. SEE OUR SELKIRK INSTALLATION INSTRUCTIONS FOR COMPLETE INSTALLATION PROCEDURES.

WARRANTY COVERAGE:

All Insulated parts are covered from damage resulting from Chimney Fires.

This warranty covers any substantial defects in material and workmanship in normal use that are found to exist in any of the insulated chimney sections or component parts of your chimney with the exception stated below.

THIS WARRANTY DOES NOT COVER:

- (a) any non-stainless base tee unit mounted or connected to an Insulated Chimney system;
- (b) **costs (labor or otherwise **) associated with either removing a previously installed product, installing a replacement product, transportation or return of a product, or transportation of replacement product;**
- (c) damage to the finish of products caused by the use of improper solvents/chemicals or improper cleaning methods;
- (d) damage resulting from failure to reasonably clean, care for or maintain products in accordance with our installation instructions/recommendations;

- (e) damage (to products, appliances or structure) based on or resulting from improper installation or repair, misuse or abuse (including, but not limited to, excessive or improper operating condition), or alteration or adjustment other than in conformity with our installation instructions and specifications, whether performed by a contractor, service company, technician, or yourself;
- (f) any products that have been moved from their original installation site.
- (g) damage caused by burning driftwood, garbage, or any other prohibitive material has been burned in the appliance served by the chimney
- (h) damage that results from accidents such as fire, flood, high winds, “acts of God”, or any other contingency beyond our control.

**** Due to the wide variance in installation practices and other conditions beyond our control, we do not guarantee or in any way warrant the installation of Chimney and Venting products.**

CLAIM PROCEDURE:

If you believe that a product is defective, notify us in writing at the following location:

SELKIRK CANADA INC.
1400 California Avenue
Brockville, Ontario, CANADA, K6V 5V3
ATTN: WARRANTY CLAIMS DEPARTMENT

Notification should include a description of the product, model and serial number (if applicable) and a description of the product defect. Upon receipt of a written claim under this limited warranty and evidence of the date of purchase or installation, at our option and in our sole discretion, we will provide replacement product with similar or like quality of available Selkirk product excluding any installation costs. Selkirk Canada Inc. reserves the right to inspect or investigate any warranty claims prior to determining whether to provide replacement product. If, as determined by Selkirk Canada Inc, repair or replacement of the product is not commercially practicable or cannot be completed in a timely manner, we may refund the prorated purchase price paid for the product upon verification by providing a copy of your invoice or receipt of bill of sale.

